SERVICE AND EXTENDED WARRANTY PACKAGES

Maintain optimal thermal camera performance with a world-class calibration package from FLIR

FLIR CARE

FLIR CARE+ FLIR CAREPRO FLIR TOTALCARE

Calibration Service Packages

Keep your thermal camera in optimal performance condition and avoid unforeseen downtime with a FLIR CARE service package. Whether you are looking for a performance verification service or a traceable calibration adjustment service, FLIR CARE's traceable calibration services have you covered.

FLIR Care offers three packages—FLIR CARE+ performance verification, FLIR CARE PRO calibration adjustment service, and FLIR TOTAL CARE priority calibration and adjustment service. All FLIR CARE service packages offer a multi-point inspection as well as traceable calibration data so you can rest assured that your measuring instrument is accurate and performing to factory specifications.

FLIR PROTECT

FLIR PROTECT FLIR PROTECT+ FLIR PROTECTPRO FLIR TOTALPROTECT

Extended Warranty Service Packages

FLIR PROTECT Extended Warranty and Service Packages give you the peace of mind that your camera is protected from material defects and issues for three years after your factory warranty expires. Choose FLIR Protect+, FLIR Protect Pro, or FLIR Total Protect to bundle a discounted FLIR CARE Service with your FLIR PROTECT extended warranty.

This product is subject to United States export regulations and may require US authorization prior to export, reexport, or transfer to non-US persons or parties. Diversion contrary to US law is prohibited.

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FLIR CARE	FLIR CARE+	FLIR CAREPRO	FLIR TOTALCARE
Full Service Inspection	√	√	√
FLIR Factory Certificate of Calibration	√	√	√
As Found Measurement Results	√	-	√
As Left Measurement Results	-	√	√
Firmware Update	√	√	√
Full Service Preventive Maintenance	-	√	√
Camera Performance and Image Optimization	-	√	√
Measurement Adjustment	-	√	√
Priority Service	-	-	√
Loaner Equipment* *Loaner Equipment if Turnaround Time Exceeds 7 Calendar Days	-	-	√
Service Freight*	-	-	√

FLIR PROTECT	FLIR PROTECT	FLIR PROTECT+	FLIR PROTECTPRO	FLIR TOTALPROTECT
Full Extended Warranty	3 Years	3 Years	3 Years	3 Years
Warranty Freight*	√	√	√	√
FLIR Care+ Service	-	1 Service	-	-
FLIR Care Pro Service	-	-	1 Service	-
FLIR Total Care Service	-	-	-	1 Service
Discount on Bundled FLIR Care Service	-			
Discount on additional FLIR Care Services	-			
Replacement of qualified damaged accessories	-	-	-	√
Priority Service	-	-	-	√
Loaner equipment provided with service scheduled 6 weeks in advance.	-	-	-	√
Service Freight*	-	-	-	√

*Covered in Continental US, Canada, European Union, United Kingdom, and UAE

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