



FC-Series AI

FC-Series-AI, FC-Series-AI-R.

Release Notes

Firmware v.3.0.0.15





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Document History

<u>Revision</u>	<u>Date</u>	<u>Comment</u>
100	July 2023	v1.0.0.7
110	October 2023	v1.0.0.13
120	August 2024	v3.0.0.10
130	March 2026	v3.0.0.15



1. Firmware Version

This Release Notes document covers the **v3.0.0.15 firmware** for the **FC-Series-AI** cameras.

1.1 Firmware Version Details and Download Locations

Firmware	v3.0.0.15
FC-Series-AI Download URL	FC-Series AI Thermal AI Analytics Camera Flir
FC-Series-AI-R Download URL	FC-Series AI-R Thermal AI Analytics Radiometric Camera Flir

2.Flir Discovery Network Assistant Tool

Flir's Discovery Network Assistant (DNA) tool provides initial setup and parameter maintenance for the Flir Security range of cameras. ■

 Important

DNA version 2.3.0.33 and later support the FCB-Series-AI cameras; earlier versions might not.

3. Compatibility List

The following list contains the products, software, and platforms supported by this release:

Product/Platform Name	Description
Flir FC-Series-AI cameras	All FC-Series-AI and FC-Series-AI-R cameras.
Flir Discovery Network Assistant	Version 2.3.0.33 and later.
Operating System	Windows 11.
Web browsers	The camera's web page fully supports the latest version of Google Chrome® and provides limited support for the latest version of Mozilla Firefox®.
United UVMS	Latitude 9.2.3.1121 and later
Third Party VMS	Avigilon, exacqVision, Genetec, and Milestone XProtect
ONVIF® Test Tool	v23.12

Note

This firmware version is intended solely for use with the specified devices and should not be applied to other devices or purposes.

4. Firmware Details

4.1 Fixed: Missing ONVIF Events when Using PullPoint Subscription

An issue was identified where certain ONVIF events were not delivered when the camera operated under PullPoint Subscription, particularly during high-volume or burst event conditions. The event queue handling logic has now been improved to ensure reliable, consistent, and correctly ordered event delivery to VMS subscribers. This fix enhances overall ONVIF event stability and prevents loss of critical notifications.

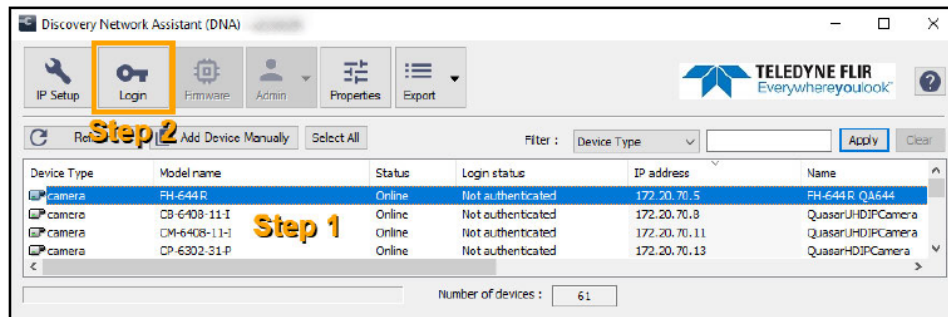
5. Upgrading the Camera Firmware

Before upgrading the camera firmware, download it from the camera's support page at [FLIR Support Center](#), or using the links provided in [Section 1](#) of this document.

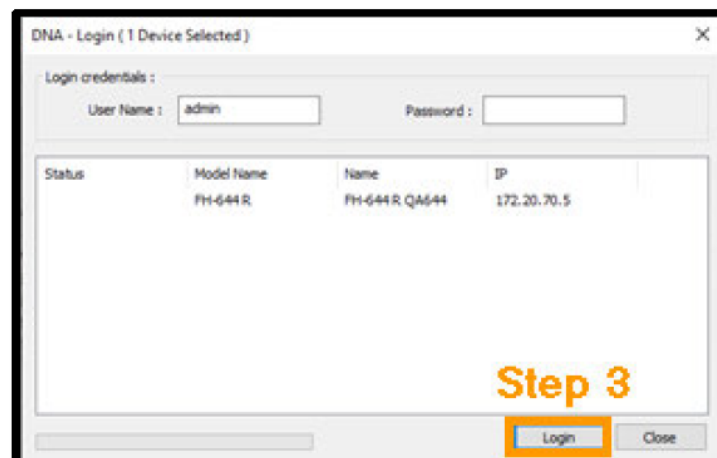
The camera firmware can be upgraded using the [DNA tool](#) (version 2.3.0.35 or later). The DNA tool offers the advantage of enabling batch upgrades and providing an efficient upgrade process.

5.1 Upgrading the Camera Firmware Using the DNA Tool

1. Open the DNA tool and select the camera(s) you are upgrading from the Discover List.

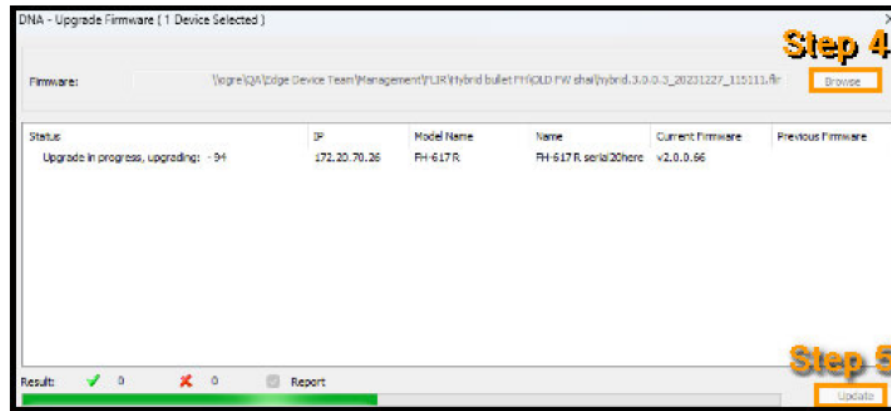


2. Authenticate the camera:
 - a. Click **Login**.
 - b. In the **DNA - Login** window, make sure *admin* is the Username, type the password for the admin user (default: admin), and then click **Login**.



- c. Once the Status indicates **OK**, select **Close**. The camera login Status in the Discover List will now display as Authenticated.
3. From the Discover List, select the camera again and select **Firmware**.

4. In the **Upgrade Firmware** window, check the camera's current firmware version. If upgrading is necessary, click on **Browse** and then select the new firmware file.



5. Click **Update**.



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